

REAL ISSUES AND PRACTICAL RESPONSES

May 2017



TREASURER
Consultants in Treasury

8

Coming Up...



2017 Cash Forecasting & Visibility Survey



Just released:

STRATEGIC 2017 Treasury Tech Use Survey



2017 B2B Payments & WCM Strategies Webinar



Treasury Benchmarking: What It
Means, Who Needs It, Why
Should I Care? Webinar



 \blacksquare



About the Presenters



Today's Co-Presenter: Craig Jeffery, CCM, FLMI Founder & Managing Partner Strategic Treasurer

Strategic Treasurer

is a consulting firm advising on treasury, financial risk and risk technology issues. Their seasoned treasury consultants efficiently work alongside financial executives in treasury, finance, and other related areas within corporate, government, education, and not-forprofit entities.



Today's Co-Presenter: Art Lorenz, CPA, CTP Former Treasurer & Senior Director **Hunter Douglas**

Hunter Douglas

is the world's leading manufacturer of window coverings as well as a major manufacturer of architectural products. We operate as a highly decentralized, global federation of small and medium-sized companies that manufacture and market similar products.





Topics of Discussion



- The Effect of Fraud on the Current Corporate Landscape
- Insufficient Defense Postures Lead to High Criminal Success Rates
- Thinking Like a Criminal
- **★** The Shifting Fraud Risk/Reward Calculus
- Fraud Case Studies & What to Learn From Them
- Practical Takeaways, Q&A





The Current Fraud Environment: Types of Fraud & Associated Payouts



System-level fraud, or the complete takeover of an organization's internal systems, have the potential to pay out \$1,000,000-\$10,000,000 depending on the size of the organization being targeted.

At two orders of magnitude greater than check fraud, the average payout for Wire or **Business Email Compromise (BEC) Fraud is** close to \$130,000 dollars.

The average company losses due to check fraud (the most commonly attempted method of fraud) average between \$1,000-\$2,000 dollars.







1 The Current Fraud Environment: Thinking Like a Criminal







_

☐ The Current Fraud Environment: High Frequency of Activity



Of firms have experienced either payment fraud, cyber fraud, BEC/imposter fraud, or ransomware attacks within the past two years.



Have experienced BEC/imposter fraud attempts within the past two years.



have experienced payment fraud attempts within the past 12 months.



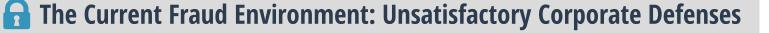
have experienced cyber fraud attacks within the past 12 months



have experienced ransomware attacks within the past two years.









- Despite the threat that fraud continues to pose, many firms remain highly vulnerable to attack.
- While some areas of prevention & security are in high use, others are drastically underutilized.



Of firms reconcile all their bank accounts daily



Of firms have formally assigned fraud monitoring roles



Of firms have a formal, current & well-understood treasury fraud and controls framework





Risk Reward Calculus: Shifting in the Criminals' Favor

The risk/reward calculus for criminals has changed as the potential payouts are larger than ever, and the success rates for criminals are shockingly high.

- 1 in 3 firms targeted through system-oriented wire fraud suffered a loss.
- 1 in 7 firms targeted through BEC/imposter fraud suffered a loss.
- Nearly 1 in 9 firms targeted through ransomware lost significant data.
- 1 in 10 firms targeted through check forgery suffered a loss.





Fraud Case Study 1: Imposter Fraud

- Context
- What happened?
- Where did the exposure arise?
- What was the end result?
- Practical Takeaways







Fraud Case Study 2: ACH/Wire/Phishing Fraud

- Context
- What happened?
- Where did the exposure arise?
- What was the end result?
- Practical Takeaways









- Context
- What happened?
- Where did the exposure arise?
- What was the end result?
- Practical Takeaways







Fraud Case Study 4: Card Fraud



- Context
- What happened?
- Where did the exposure arise?
- What was the end result?
- Practical Takeaways







⚠ Treasury Security: Practical Takeaways

- The corporate environment is highly susceptible to fraud.
- > The risk/reward calculus of fraud has shifted in the criminals' favor.
- Most firms are not doing enough to stave off the threat of fraud.
- "Fraud Prevention" is not a task that can be checked off a to-do list.
- Maintaining a robust security framework requires constant assessment, training & research.







Craig Jeffery, CCM, FLMI

Founder & Managing Partner Strategic Treasurer

Email: craig@strategictreasurer.com

Direct: +1 678.466-2222



Art Lorenz, CPA, CTP

Former Treasurer & Senior Director Hunter Douglas

Email: alorenz499@gmail.com

Direct: +1 201.218-1965

