

OPPORTUNITY FOR BANKS IN PAYMENT SERVICES



76%

of banks see themselves as having above average success in their payable services offerings



While **57%** of corporates believe banks are investing in innovative payment solutions, 4 in 10 do not

Only **41%**

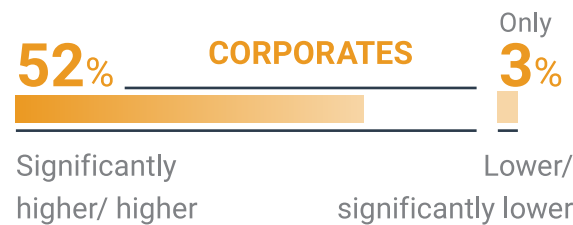
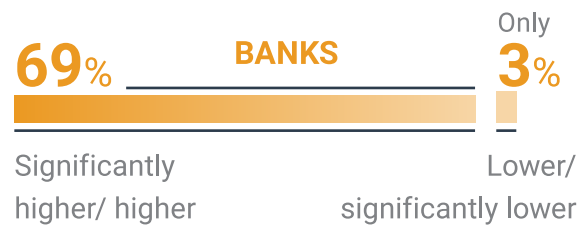
of corporates feel their banks are addressing payment solutions needs well or very well



AP TRIP HAZARD: FRAUD

The issue not currently in view

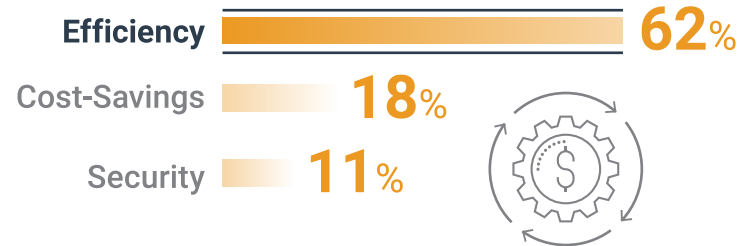
Corporates and banks both have increased security concerns around payments



Internal department held responsible for loss due to fraud



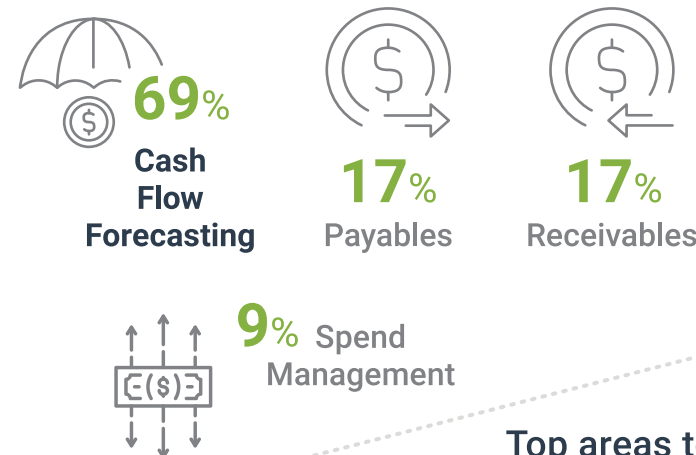
AP's leading driver for increasing automation is efficiency, NOT security



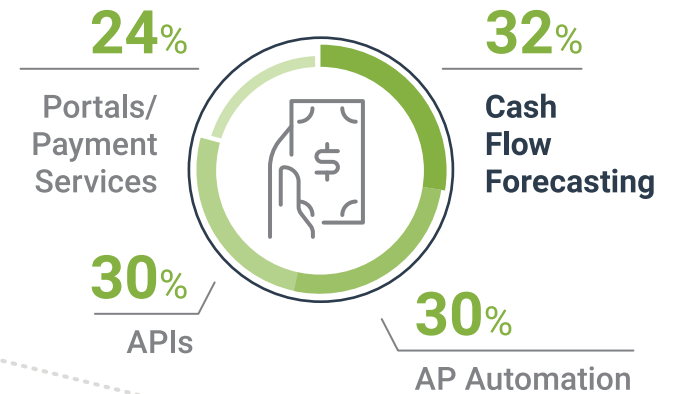
CASH FLOW FORECASTING

In focus across the board

Top areas needed in data analytics



Top areas for spend



Top areas to leverage AI/RPA

