#### TMS TOOLKIT SERIES:

## BUILDING THE BUSINESS CASE



#### CRAIG JEFFERY,

Founder & Managing Partner
Strategic Treasurer

#### ERIC REYHLE,

*Vice President - Business Development* GTreasury



#### WHAT.

Identifying major shifts in the technology environment and how treasury can make the case to their organization.



#### WHEN.

Tuesday, August 20, 2019 11:00 AM - 12:00 PM EST



#### WHERE.

Live online presentation.
Replays at StrategicTreasurer.com











### SPEAKERS.

#### GET TO KNOW YOUR SUBJECT MATTER EXPERTS.



#### CRAIG JEFFERY, CCM, FLMI

Craig Jeffery formed Strategic Treasurer LLC in 2004 to provide corporate, educational, and government entities direct access to comprehensive and current assistance with their treasury and financial process needs.

His 30+ years of financial and treasury experience as a practitioner and as a consultant have uniquely qualified him to help organizations craft realistic goals and achieve significant benefits quickly.



#### **ERIC REYHLE**

Eric Reyhle is Vice President of Business Development at GTreasury and has been welcoming new partners into the GTreasury family since 2012.

Prior to joining GTreasury, Eric had driven enterprise technology sales within financial services for over 15 years, directing sales activities for Financial Market Data Vendors and Enterprise Data Management providers. He is based in Denver and manages the Western region of North America at GTreasury.





### TOPICS OF DISCUSSION.

#### BUILDING THE BUSINESS CASE



## TREASURY ENVIRONMENT

- Treasury
   requirements
   must be
   understood in light
   of the environment
- Simplify the workflow and look for efficiency



## COMPETING PRIORITIES

 Laying out the financial and business case as treasury competes for mindshare and money



#### THE TECH STACK

- Focusing on investing in environments of increasing value, not ongoing obsolescence
- Leveraging a digital backbone



#### **CREDIBLE ROI**

Creating
 reasonable
 assumptions and
 appropriate
 measure to show
 the value expected

#### **APPLICATION & WRAP-UP**

**KEY CONSIDERATIONS AND 7 STEPS MOVING FORWARD** 





## CALIBRATE YOUR THINKING.

#### CHANGES ELEVATE THE LEVEL OF RISK & CREATE OPPORTUNITIES

What is changing and how severe is this change?

What do we need to know in order to properly prioritize our thinking about the environment of change in the context of our treasury technology plans and investments?

0 | |

AN ENVIRONMENT OF DRAMATIC TECHNOLOGICAL SHIFTS



AN ENVIRONMENT OF EXPANDED RESPONSIBILITIES AND INCREASED RISK



AN ENVIRONMENT OF INCREASED REGULATIONS AND EXPECTATIONS





## TECHNOLOGICAL SHIFTS.

IDENTIFY & UNDERSTAND THE REASON FOR THEM.



**EXPANSION OF COMPUTING POWER** 



ROBOTIC PROCESS AUTOMATION (RPA), MACHINE LEARNING (ML)



ADOPTION OF CLOUD SERVICES



ANALYTICS, BIG DATA & BUSINESS INTELLIGENCE (BI)



**EXPLOSION OF DATA** 



**ATTACKS** 



METHODS OF CONNECTING

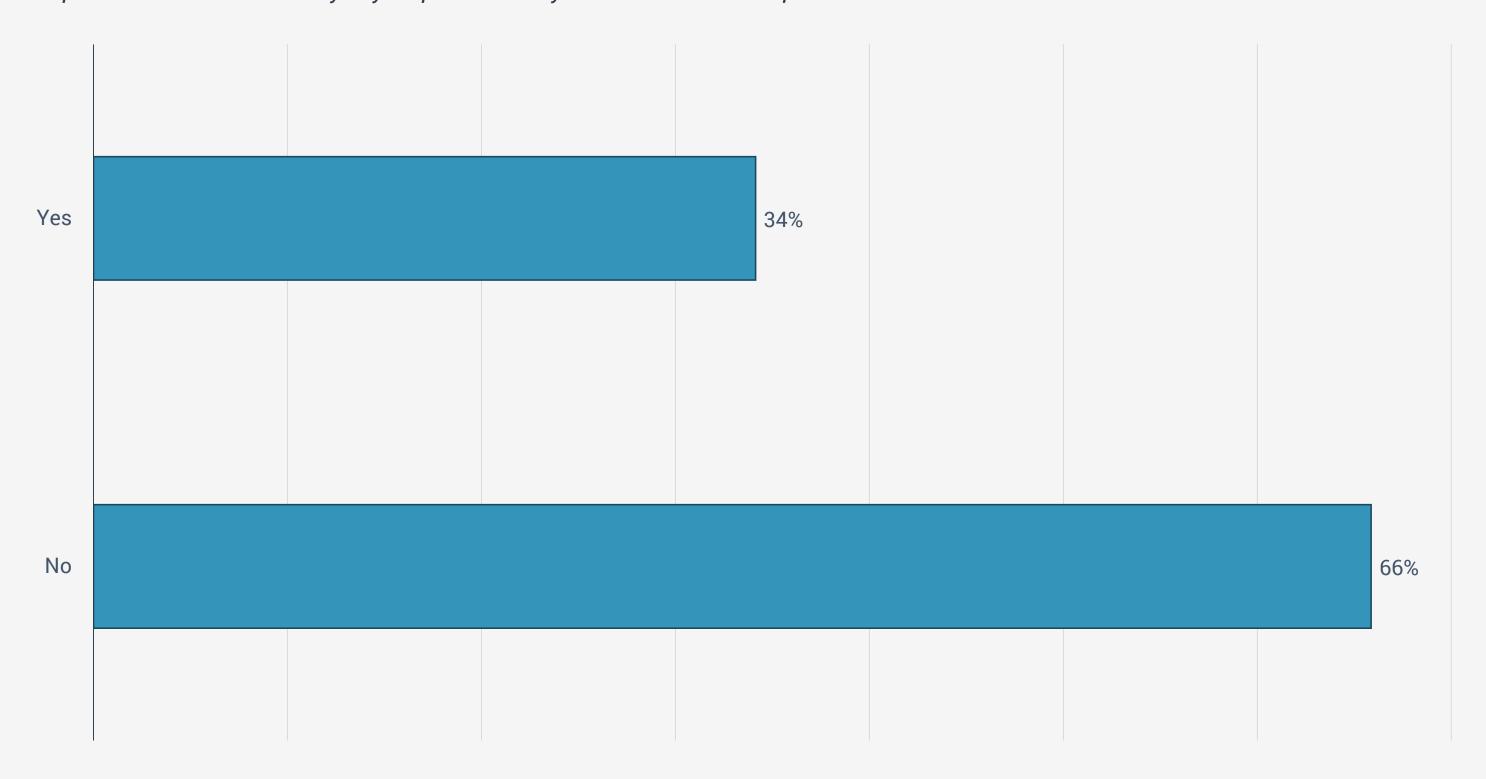




## EXPANDED RESPONSIBILITIES & INCREASED RISK.

OVER 1/3<sup>rd</sup> of TREASURY GROUPS CAN NOT PERFORM ALL THEIR DUTIES

Corporates: Are there currently any responsibilities you don't have time to perform?







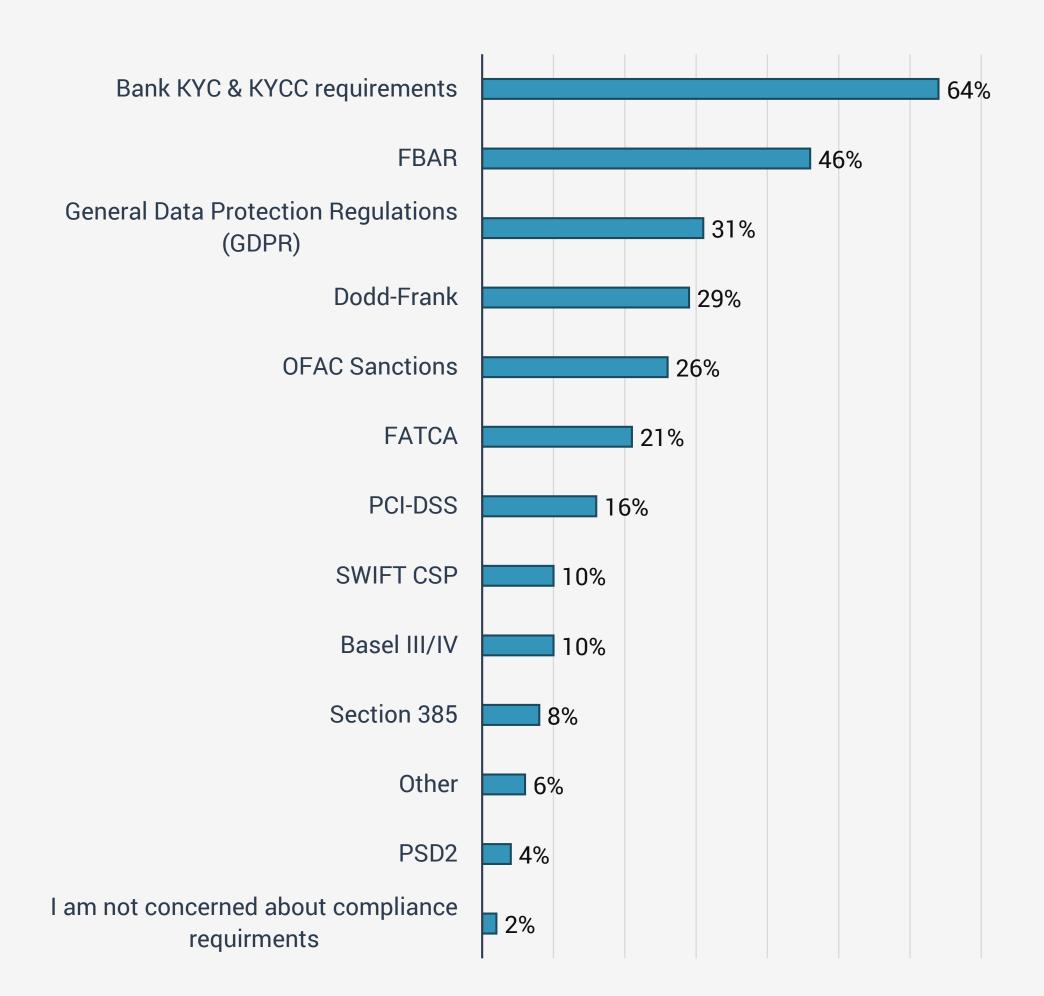
# INCREASED REGULATIONS & EXPECTATIONS.

#### THE LIST IS LONG

The environment has changed dramatically and continues to add responsibilities onto treasury.

Treasury must respond properly. It has to be handled with a clear plan, proper use and balance of technology and outsources so your team is not overly absorbed in the new and growing set of regulations.

Please select the TOP THREE compliance requirements / regulations you are most concerned about.







## COMPETING FOR MINDSHARE & MONEY.

#### A LARGE ROI IS NOT ENOUGH



#### **SOCIALIZING EARLY**

 Consider the human and political aspects of funding



## BUSINESS CASE COMPONENTS

- Strategic Fit and Impact
- Financial
  - Hard Dollar
  - FlexibleMeasurements
  - Soft Savings
- Tracking/Communicating



#### **ONGOING MESSAGING**

- Track record of success
- Letting others know





## CONSIDER THE TECHNOLOGY STACK.

#### **OBSOLESCENCE OR APPRECIATING?**



#### **ON-PREMISE**

The majority of on-premises systems begin to 'depreciate' from an organizational value almost as soon as the contract is signed. Only the most consistently diligent of organizations can reverse this trend.

Shrinking Use

>> Upgrade Neglect



#### **CLOUD**

Most cloud systems for finance and treasury are built in such a way that organizational value will increase for the majority of organizations that are remotely attentive.

Scrowing Capability

Continual Upgrades

Staffing





## CREATING A CREDIBLE ROI.

#### **MYTH:**

Most ROI calculations is borne out when we see there is no ROI performed on ROI analysis.

#### **REALITY:**

To create a credible ROI, reasonable assumptions must be made and appropriate measures must be taken.



## HARD DOLLAR MEASURABLE

- Replacing costs
- Capital/cash access
- Different cost structure



#### **FLEXIBLE MEASUREMENTS**

- Identifying a portion of the value
- Valuing the arbitrage of activity



#### **SOFT SAVINGS**

- Identifying items that are harder to measure
- Recognizing items that resonate but are not financial measurements



## TRACKING AND REPORTING

A rare activity





## **EFFECTIVE ROI EVALUATIONS**

#### **KEY APPROACHES**

#### QUANTITATIVE ROI CONSIDERATIONS

- System maintenance & hardware costs
- Connectivity & data transformation costs
- Data charges & data cleansing charges
- Staff time savings
- Capital usage and efficiency gains
- Reduced fees and charges for transactions

#### STRATEGIC CONSIDERATIONS

- Risk management
- Scalability
- Visibility
- Control & security



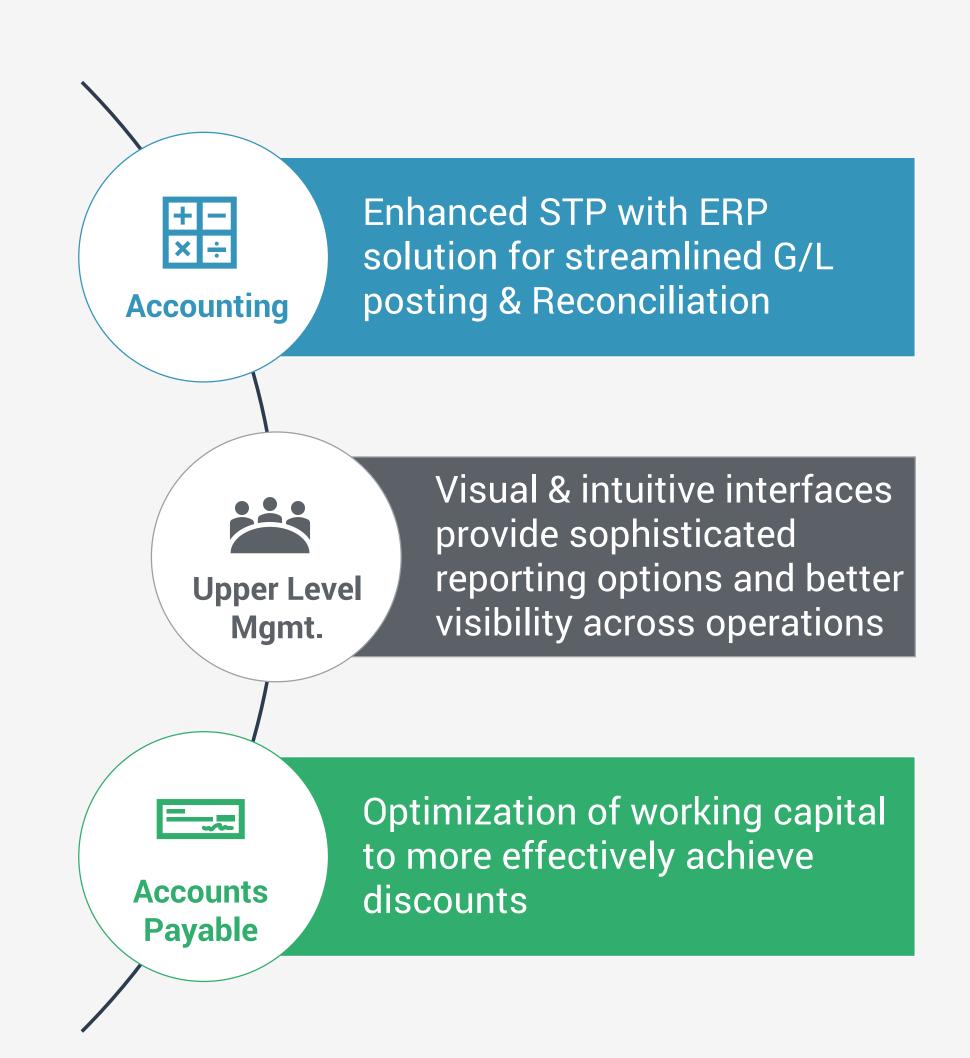


## NOT JUST ABOUT TREASURY.

While it may be easy for treasury to recognize the benefits and advantages of enhanced treasury technology, they are not the only department with a stake in such a project.

#### Internal Stakeholders:

- Treasury & Finance
- IT
- Accounting & Audit
- Management
- Others







### 7 STEPS MOVING FORWARD.

#### WHAT CAN YOU DO NOW?



## LIST THE THINGS YOU SHOULD BE DOING BUT ARE NOT.

- Monitor bank fees
- Short term investing
- Payment approvals
- Short term forecasting



## LIST THE THINGS YOU COULD BE DOING BUT ARE NOT.

Big picture forecasting



## ASSIGN VALUE ASSOCIATED WITH SHOULD & COULD.

Unique to each business





### 7 STEPS MOVING FORWARD.

#### WHAT CAN YOU DO NOW?



EVALUATE TIME
SPENT ON TASKS
THAT COULD BE
SAVED BY
ELIMINATION OR
AUTOMATION.



INVENTORY
HARD DOLLAR
SAVINGS.



DEVELOP A 3-PART PLAN FOR SHARING/ SELLING.

- Overview of technology and what others are doing
- List of the reductions & additions of tasks and value
- Determine a conceptual timeline to share



OUTLINE THE
MAJOR POINTS
OF YOUR
BUSINESS CASE
AND BE READY.





## LET'S CONNECT.

## DON'T LET THE LEARNING END HERE... CONTACT US WITH ANY FUTURE QUESTIONS.

Thank you for your interest in this presentation and for allowing us to support you in your professional development. Strategic Treasurer and our partners believe in the value of continued education and are committed to providing quality resources that keep you well informed.



#### STRATEGIC TREASURER

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#### **WANT MORE INFORMATION?**

Reserve your copy of Building the Business Case eBook today!

